

2. Quality Policy Statement

Quality Policy Statement

This policy applies to all personnel and contractors engaged in activities under Specialist Machine Developments Limited (SMD Ltd). SMD will be the leading provider of integrated solutions for remotely operated systems working in challenging environments worldwide.

SMD Ltd operates from the following locations:

- SMD - Davy Bank, Wallsend
- SMD - I19 Intersect, North Shields
- SMD USA - Houston
- SMD Singapore Pte Ltd - Singapore
- SMD Brazil

The purpose of this policy is to provide a focus to direct the business organisations and demonstrate senior management commitment to Quality.

Specialist Machine Developments Ltd is committed to:

- Ensure the Quality Management System complies with the requirements of BS EN ISO 9001:2008 and is continually improved to support business needs and effectiveness.
- Meeting the highest achievable standards of Quality in order to get it “Right First Time” and continuous improvement.
- Set measurable objectives based on the business plan and action them at appropriate levels throughout the organisation. Objectives are reviewed and monitored at periodic times and are managed and resourced.
- Ensuring the workforce is aware and understands this policy and the importance of the Quality Management System.
- Make a long term commitment to one another to develop in an environment which is stimulating, enjoyable and equitable, and promotes a passion for excellence. We empower to make courageous decisions.
- Foster close partnerships with our customers, which together with our creativity and innovation, ensures they get the best possible value.
- Ensuring a safe place of work and safeguarding our environment.

This policy will be evaluated as part of the overall review of the QMS to ensure it is appropriate to the organisation.

Signed:



Andrew Hodgson – CEO

Date: 05/05/2016